

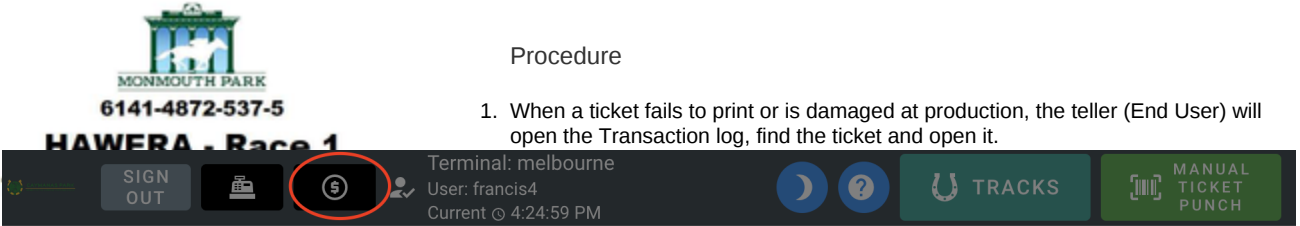
Re-print process with Admin authorisation

Version: Alpha TESTING

In order to fulfil this use case as intended, an End-User (Teller) & an Admin user **MUST** be enrolled into the corresponding venue via the Betmakers Control Panel or Terminal Enrolment System as outlined here >>> [User Setup & Access Control](#)

It must be noted that Admin user credentials must NOT be shared. Where prompted for credentials the Admin on duty must personally input them.

When a ticket is reprinted, the original ticket will be invalidated. The new reprinted ticket shall have the version number added and be marked **Reprinted: Date & time xx/xx/xx**



Procedure

1. When a ticket fails to print or is damaged at production, the teller (End User) will open the Transaction log, find the ticket and open it.

Transaction History

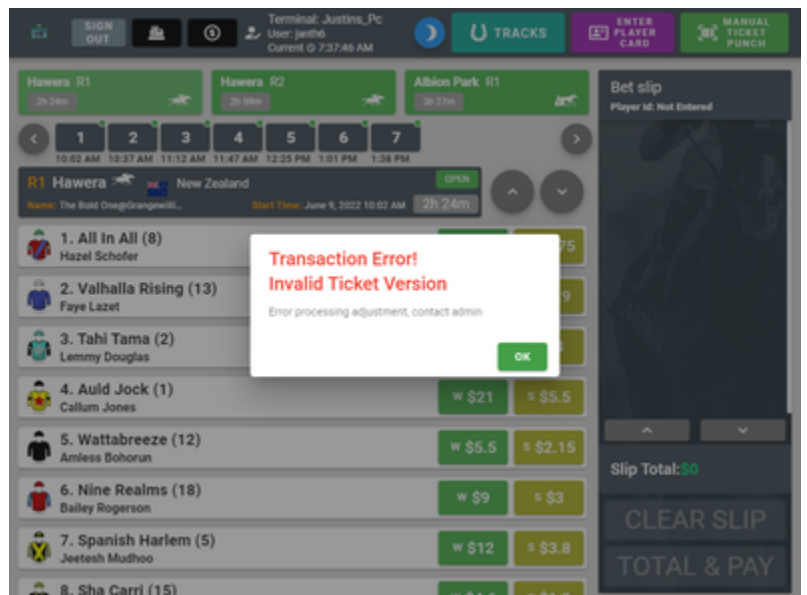
From: Thursday, August 11, 2022 12:00 AM
For user: francis4 at Terminal: melbourne

Time	Reason	Reference
10:25:44 am	OK	Thu, 12PM NEWCASTLE R1 - \$100.00 win @ \$4.60 on #2
10:16:53 am	OK	Thu, 12PM NEWCASTLE R1 - \$100.00 win @ \$3.80 on #1
9:54:22 am	OK	Thu, 12PM NEWCASTLE R1 - \$100.00 win @ \$3.80 on #1
9:34:11 am	OK	Thu, 12PM NEWCASTLE R1 - \$100.00 win @ \$4.60 on #2

2. In the displayed ticket modal, the re-print button is available



6141-4872-537-51
BetMakers Technology Group



Start Time: August 11, 2022 4:27 PM

10s



Ticket Details

Bet: 2811083

Status: unresulted

Bet Type: Win

Race: CAMBRIDGE R8

Runner: BABA YAGA

RE-PRINT

CANCEL

3. Upon Clicking on the RE-PRINT button, the App will prompt for **Admin** credentials. The teller shall call upon an Admin on duty who will personally enter their details.
4. The Admin shall enter their credentials and click authorise, a check for Admin access will be processed. Upon approval, the ticket will then print,



Please enter admin's credential to authorise for re-print the ticket

Username *

wrong user

Password *

....



AUTHORISE



5. If Un-Authorised the teller will be prompted with a warning

Please enter admin's credential to authorise for re-print the ticket

Username *

janth6

Password *

The user doesn't have permission to authorize re-print

OK

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